# Glass Open Book



### **Javier Hernandez**

Company: Bucher Emhart Glass
Job title: Field Service Specialist

Languages: English

Location: United States

#### **Contact information:**

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## **Work experience**

Company: Bucher Emhart Glass
Job title: Field Service Specialist

Oct 2002 - Present (22 yrs 10 mos)

Responsibilities: End to End projects specialist, Hot-End and Cold-End

connectivity and real time feedback on Glass containers defect assessment and solutions.

#### **About me**

Statement: 31 years of experience in the engineering world of

automation, 18 in the Glass industry, always focused in customer satisfaction, all the way from the customer service management, to technical service engineer, technical trainer, product specialist, project manager to process engineering.